

ARTECA is a company that manufactures rubber and rubber-metal parts for Automotive, Railway and Industry, meeting the needs of its clients to solve vibration, noise and shock absorption isolation problems.

Our main goal is the ongoing satisfaction of the needs of our clients and other interested parties, meeting and trying to exceed, whenever possible, their expectations, as we consider this to be the only way to ensure the company's survival and to guarantee our present and future competitiveness.

For this reason, a Management System has been implemented per the UNE-EN ISO 9001 and IATF 16949 standards currently in force as an unavoidable way to achieve ongoing improvement of its processes.

This goal is achieved through the implementation of the following points:

- The overall orientation of business activities and decisions towards meeting and exceeding the needs and expectations of our clients and other interested parties.
- Compliance with legal and regulatory requirements.
- Compliance with the requirements of the Management System per the UNE-EN ISO 9001 and IATF 16949 standards currently in force and its ongoing improvement.
- The establishment, deployment and periodic review of quality performance goals.
- Enhancement of staff skills and awareness so that they can contribute more effectively to the achievement of business goals.
- The orientation towards the improvement of the company's processes and technological resources.

As an embodiment of this policy throughout the organisation, the Management establishes annual goals for each of the different processes of the Management System, which are deployed by all areas of the company, and periodically reviewed to analyse their compliance and effectiveness.

This quality policy has been communicated to all personnel, is understood, applied and kept up to date at all levels of the organisation. Its compliance and effectiveness are regularly monitored and made available to all interested parties.

Villabona February 2020
ARTECA Administrator
Alexandre ABERGEL

